Privacy policy

Last updated: September 21, 2026

Protecting your privacy is an essential priority for neoclub.io.

This policy explains how your personal data is processed in accordance with the Federal Act on Data Protection (FADP) in force in Switzerland.

1. Legal framework and commitment

Protecting your privacy is an essential priority for neoclub.io. This Privacy Policy explains how we process your personal data in accordance with the Federal Act on Data Protection (FADP) in force in Switzerland.

2. Data collected

For access to our community and management of your Member account, we collect only strictly necessary information:

- information required to manage your membership, provided during your contact with a NEO administrator on Telegram.

We store no banking data on our servers.

3. Data use and purposes

Your personal data is used exclusively to:

- enable technical access to the Platform and training modules;
- manage your membership and handle your support requests;
- send essential service communications relating to club activities (through our official address info@weareneo.ch).

4. Non-disclosure and strict confidentiality

We apply a policy of absolute confidentiality:

- your data stays free from resale, transfer or rental to third parties for advertising or marketing purposes;
- access to data is strictly limited to the Platform publisher and technical service providers essential to the operation of the service (the web hosting provider and the Telegram messaging service).

5. Data security and storage

All collected information is stored on secure servers and is subject to rigorous technical safeguards (encryption of communication protocols and restricted access) to prevent unauthorised access, loss or alteration.

6. Your rights

Under Swiss legislation, you have an ongoing right to access, rectify, restrict processing of and fully delete your personal data. To exercise these rights or ask any question concerning the management of your data, you may contact us directly at the following email address: info@weareneo.ch.

NEO Group, Rue Eugène-Marziano 25, 1227 Les Acacias (Genève), Suisse.