

General Terms and Conditions of Sale

NEOCLUB.IO / ENGLISH VERSION

1. PURPOSE AND SCOPE

These General Terms and Conditions of Sale (the “Terms”) exclusively govern access to and use of the private neoclub.io platform (the “Platform”).

By purchasing access or a subscription to the Platform, the user (the “Member”) unreservedly accepts all these provisions.

2. EXCLUSIVELY EDUCATIONAL NATURE AND FICTIONAL ANALYSES (WARNING)

Collaborative framework: The Platform is a private space for shared learning and the exchange of information. Each Member actively participates by making a personal contribution.

Fictional and informational nature: All content available on the Platform, including course modules, market reviews, and presentations of tools and indicators, is provided for strictly educational, informational and fictional purposes. Shared data reflects solely the personal analyses of the authors and participants.

No advice: The Platform publisher provides no capital management services, no inducement to carry out financial transactions, and no investment advice of a financial, legal or tax nature. No information shall be interpreted as a recommendation to buy, sell or speculate in assets or digital currencies.

Sole responsibility: Digital markets involve high volatility and substantial risks of losing all committed funds. The Member assumes full responsibility for personal decisions and use of the tools or concepts presented. The publisher disclaims all liability for financial losses or damage arising from access to the content.

3. SUBSCRIPTION AND CANCELLATION TERMS (VIA SUBLAUNCH)

Access management: Registration and access to private spaces are provided through a subscription managed automatically by our technical partner Sublaunch.

Self-service cancellation: Each Member has complete freedom to cancel. The Member cancels the subscription independently, directly through the customer account provided by Sublaunch. The cancellation is registered immediately by the system.

Effects of cancellation: Following confirmation of the cancellation request, access to the private spaces remains fully active and valid for the entire period already paid for by the Member. Automatic renewal is simply disabled for subsequent billing cycles.

No-refund policy: Access to the tools, courses and community is consumed upon account activation; no partial or full refund shall be granted.

4. GOVERNING LAW AND JURISDICTION

These Terms are governed by Swiss law. In the event of a dispute, exclusive jurisdiction is established at the address of the Platform publisher stated in the Legal Notice.

Platform publisher: NEO Group
Chemin du Rionzi 35
1052 Le Mont-sur-Lausanne, Suisse