Legal notice

Last updated: September 21, 2026

This document governs access to the NEO platform, available through neoclub.io, together with use of all content, tools and private areas.

By accessing NEO, each member acknowledges having read these provisions.

Publisher : NEO Group

Address : Rue Eugène-Marziano 25, 1227 Les Acacias (Genève), Switzerland

Hosting provider : Infomaniak

Hosting website : infomaniak.com

NEO contact : info@weareneo.ch

1. Legal notice

Platform publisher: NEO Group

Address: Rue Eugène-Marziano 25, 1227 Les Acacias (Genève), Switzerland

Email: info@weareneo.ch

Platform: neoclub.io

Hosting provider: Infomaniak

Hosting website: infomaniak.com

2. Nature of NEO

NEO is a private platform dedicated to education, knowledge sharing and discussions covering financial markets, economics, trading, cryptocurrencies and digital assets.

Proposed content may include:

- educational modules;
- market analyses;
- charts;
- indicators;
- tools;
- strategy examples;
- theoretical scenarios;
- presentations;
- experience reports;
- publications created by community members.

These materials serve educational and informational purposes.

Analyses, scenarios, charts, publications and opinions represent observations from their respective authors within an educational and collaborative environment.

3. No investment advice

NEO provides educational content covering financial markets.

The publisher provides education and knowledge-sharing activities.

Content published on NEO does not constitute fund management, an asset management mandate or personalized investment advice.

Market analyses, examples, scenarios, price levels, charts and presentations published on the platform serve educational purposes.

Each member makes independent decisions regarding the purchase, sale, holding or use of financial assets, cryptocurrencies or derivatives.

NEO content does not constitute individualized financial, legal or tax advice.

4. Financial market risks

Trading, cryptocurrencies, digital assets and derivatives involve a high risk of financial loss.

Prices may experience rapid and substantial fluctuations.

Leverage may amplify both gains and losses.

Capital committed to financial markets may suffer partial or total loss.

Performance figures, transactions, examples or results presented for educational purposes reflect past situations or educational illustrations. Such material provides no guarantee of future results.

Each member remains responsible for all decisions, capital, positions and risk exposure.

5. Member responsibility

Each member retains responsibility for use of information, concepts, analyses and tools available through NEO.

Every financial decision belongs solely to the member concerned.

Each member determines:

- capital committed;
- market exposure;
- risk level;
- position entries and exits;
- use of leverage;
- investment or trading decisions.

The publisher exercises no control over member trading accounts, portfolios or funds.

6. Limitation of liability

The publisher provides educational content and collaborative spaces.

The publisher accepts no liability for financial decisions made by a member based on information available through NEO.

This limitation covers financial losses, capital losses, transaction-related losses, leverage-related losses and losses arising from interpretation of analyses or content published on the platform.

Each member uses NEO content under sole responsibility.

7. Access to NEO

Access to NEO content, tools and private areas may be offered through several plans, including:

- yearly access;

- lifetime access.

Membership follows three steps: selecting an access plan, contacting a NEO administrator on Telegram, then being assisted by an administrator. Pricing terms are communicated directly during the contact. Membership is then managed manually.

Payment activates access corresponding to the selected plan.

8. Duration and renewal of yearly access

Yearly access to NEO CLUB is purchased for a period of one year and is paid in full in advance.

No automatic renewal, automatic debit or recurring charge takes place.

As the end date approaches, NEO CLUB administrators may contact the member to offer a renewal of the access. Any renewal requires a separate request and a separate payment.

Without renewal, the member’s access to NEO CLUB ends at the close of the yearly period and is deactivated by the administrators.

These renewal rules apply to yearly access only. Lifetime access has no yearly end date.

9. End of yearly access

Yearly access remains active until the end of the yearly period already paid.

A member who chooses not to renew has no step to take: no amount is debited automatically.

At the end date, access is deactivated by the administrators. This deactivation marks the end of the period and is no disciplinary measure.

10. Refund policy

Payments made for NEO access are final.

No partial or full refund is granted.

Payment for yearly access is non-refundable, subject to mandatory statutory provisions.

This policy covers yearly access and lifetime access.

Mandatory consumer rights granted under applicable law remain reserved.

11. Lifetime access

Where a lifetime access plan is offered, payment grants access to services covered by that plan for the operating life of NEO, according to the scope presented at purchase.

Lifetime access refers to the operating life of the relevant service and provides no guarantee of perpetual platform operation.

12. Community content

NEO includes areas where members may publish analyses, ideas, charts, messages and other content.

A publication created by a member represents that member’s own content and observations.

Presence of community content on NEO does not transform such content into an official recommendation from the publisher.

Each member remains responsible for published content.

13. Intellectual property

Courses, modules, texts, videos, educational charts, materials, documents, visual elements and resources created for NEO are protected under applicable intellectual property laws.

Access to NEO grants each member a private right of use.

Reproduction, redistribution, resale, publication or commercial exploitation of protected content requires prior authorization from the relevant rights holder.

14. Platform development

NEO may develop content, features, tools, community areas and offers to support platform development.

Core features of a paid plan remain governed by the terms applicable at the time of purchase together with applicable law.

15. Applicable law

These provisions are governed by Swiss law, subject to mandatory legal provisions.

Mandatory consumer protection provisions remain reserved.

16. Contact

For requests concerning NEO, your access or these provisions:

Email: info@weareneo.ch

Website: neoclub.io